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Book Descriptions:

Diebold Opteva Atm Manual

The system keyboard available inside the ATM cabinet is used in conjunction with the ROP for performing operator functions. On Opteva frontservice models, which have no separate display panel, the customer display is used for operator functions. To activate the Onscreen Operator Panel OOP, follow these steps 1. Insert the key and unlock and pull open the front fascia of the ATM. The lock is located on the upper left fascia panel. 2. Find the mode rocker switch, located behind the fascia at the top right of the enclosure. Hold down the mode switch for about 2 seconds to activate the OOP on the ATMs main display. Holding down the mode switch again returns the main display to the Hello screen or the OutofService screen if the ATM is not in Up state. 3. The Touch Screen is used for operator input and the system keyboard is not needed for most operations. 4. For security reasons, if the front fascia of the ATM is closed while the OOP is still activated, the command buttons are disabled. NOTE All the instructions in this appendix apply to both the ROP and OOP because they are functionally equivalent. Keep in mind that there are some minor differences in the way that the operator interacts with these applications due to the differing input methods. Significant differences are noted where applicable. This appendix is organized as follows NOTE NOTE ROP and OOP layout ROP and OOP commands ROP and OOP display states Section G.1 Section G.2 Section ROP and OOP LayoutThe top line of the operator panel display is the Overall State Description, and is an abbreviated text description describing the current state of the ATM. The second and third lines of the operator panel display the Expanded State Description and are a more detailed description of the current state of the ATM. The next eight lines of the operator panel are reserved for any specific device errors or warnings. This area remains blank if there are no outstanding errors or warnings.<http://www.veteran.ro/images/user/brother-p-touch-home-u0026-hobby-pt-65-manual.xml>

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The bottom line of the operator panel displays the Citibank logo on the left and the node ID on the right. ROP and OOP CommandsThe following commands are available from both the ROP and the OOP Shutdown Reboot Diagnostics Front Logon Calibrate Touch Screen When a command is selected, a confirmation window is displayed. Select the Confirm button the Y key for the ROP to confirm the selection or the Cancel button the N key for the ROP to cancel the selection. If this confirmation is not responded to within the 20 seconds, the confirmation window is removed without any action. ShutdownPurpose Provides the operator a way to properly shut down the ATM so that it can be powered off for hardware maintenance or replacement.Procedure Select Shutdown from the command list and confirm it. If a customer is not in session at the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like the following example screen After the system successfully shuts down the Global CAT ATM and the Windows XP operating system approximately 4555 seconds, the front screen will go blank. On rearservice systems, the ROP will also go blank. The systems processing engine will power off automatically. It is then safe to power off the ATMs peripheral devices. RebootPurpose Provides the operator a way to properly reboot the ATM.Procedure Select Reboot from the command list and confirm it. If a customer is not in session at the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like this The front screen of the ATM will eventually show that the system is rebooting and the Windows XP operating system shutting down and then booting up. Eventually, the ROP will display the OutOfService screen for a few minutes until the Global CAT

software starts loading. DiagnosticsPurpose Provides the operator a way to start the Diebold Opteva diagnostic application.<http://jlicentral.com/images/authors/brother-p-touch-gl200-manual.xml>

Procedure Select Diagnostics from the command list and confirm it. If a customer is not in session at the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like the following example screen When the Diagnostics application is loaded, the application can be operated from Rearservice models at the small rear monitor or from the ATMs front screen on Frontservice models. On Rearservice models, the front display will show the OutOfService screen while Diagnostics is active. After the Diagnostics application is exited, the ROP will display the appropriate ATM state. See the Diebold vendors platform documentation for more information on diagnostic procedures. Front LogonPurpose Provides the operator a way to start the Local Operator Interface.Procedure Select Front Logon from the command list and confirm it. If a customer is not in session at the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like the following example screen There is a 20second delay on rearservice systems before the ATM displays the Front OI logon screen on the ATM front display screen. When it finally is displayed, the ROP will look like the following example screen On frontservice systems, the OutOfService screen will cover the OOP and soon be followed by the Local OI login screen. Upon exit of Local OI, the OOP will again be visible and display the appropriate ATM state. After the operator has successfully logged on to Front OI, the ROP looks like the following example screen If the ATM rejects the command request, one of several possible messages is displayed, indicating the cause of the failed request. Possible causes for failure are FrontOI Command failed ATM is wrong state. FrontOI Command failed. FrontOI Command failed Remote OI already active. FrontOI Command failed already active. FrontOI Command failed Customer session init.

Here is an example of what it looks like Touch Screen CalibrationPurpose Provides the operator a way to start the Diebold Opteva Touch Screen calibration application.Procedure Select Calibrate Touch Screen from the command list and confirm it. If a customer is not in session at the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like the following example screen When the Touch Screen calibration application is loaded, the application can be operated from the ATMs front screen on both front and rearservice models. At this point, the ROP will look like the following example screen After the Touch Screen calibration is performed, the application exits automatically and the TSCALIBRATE display will automatically return back to the appropriate ATM state. See the Diebold vendors platform documentation for more information on calibration of the Touch Screen. ROP and OOP Display StatesEach display state is designed to give an accurate representation of the ATM state at any point in time. No commands are available in this state. All commands are available in the OutOfService state. StartThis mode is displayed when a Start command has been issued to a Global CAT ATM after it has been in a STOPPED state. It is a transitional state and should not take more than 30 seconds or so to get to the OutOfService state. The Start command is issued only from the Operator Interface Local or Remote and the INC. No commands are available in this state. StoppingThis mode is displayed when a Stop, Shutdown, or Reboot command has been issued to a Global CAT ATM. It is a transitional state and should not take more than 30 seconds or so to get to the Stopped state. No commands are available in this state. StoppedThis mode is displayed when the ATM has finished stopping after a Stop command has been issued to a Global CAT ATM. The ATM will remain in the Stopped state until it is either Started, Shutdown, or Rebooted.

<https://skazkina.com/ru/bose-lifestyle-38-iii-manual>

All commands are functional in this state. Back Admin ActiveThis mode is displayed when Back Admin is currently active on a Remote OI terminal. No commands are available in this state. IdleThis mode is displayed when the ATM is at the Hello screen. This is the normal state of the ATM when no

customer session is active. All commands are available in this state. The Diebold Opteva ATM defines Device Warning information that must be communicated to the operations and maintenance personnel for proper and efficient ATM operation. These warnings are described in the Status Code for the IDLE, BUSY, and OOS states. The system keyboard available inside the ATM cabinet is used in conjunction with the ROP for performing operator functions. On Opteva frontservice models, which have no separate display panel, the customer display is used for operator functions. To activate the Onscreen Operator Panel OOP, follow these steps 1. Insert the key and unlock and pull open the front fascia of the ATM. The lock is located on the upper left fascia panel. 2. Find the mode rocker switch, located behind the fascia at the top right of the enclosure. Hold down the mode switch for about 2 seconds to activate the OOP on the ATMs main display. Holding down the mode switch again returns the main display to the Hello screen or the OutofService screen if the ATM is not in Up state. 3. The Touch Screen is used for operator input and the system keyboard is not needed for most operations. 4. For security reasons, if the front fascia of the ATM is closed while the OOP is still activated, the command buttons are disabled. NOTE All the instructions in this appendix apply to both the ROP and OOP because they are functionally equivalent. Keep in mind that there are some minor differences in the way that the operator interacts with these applications due to the differing input methods. Significant differences are noted where applicable. This appendix is organized as follows ROP and OOP layout Section G.

<http://www.dimalcco.com/images/Delco-Ac-Generator-Manual.pdf>

1 ROP and OOP commands Section G.2 ROP and OOP display states Section G.3 G.1 ROP and OOP Layout The top line of the operator panel display is the Overall State Description, and is an abbreviated text description describing the current state of the ATM. The second and third lines of the operator panel display the Expanded State Description and are a more detailed description of the current state of the ATM. The next eight lines of the operator panel are reserved for any specific device errors or warnings. This area remains blank if there are no outstanding errors or warnings. The bottom line of the operator panel displays the Citibank logo on the left and the node ID on the right. G.2 ROP and OOP Commands The following commands are available from both the ROP and the OOP Shutdown Reboot Diagnostics Front Logon Calibrate Touch Screen When a command is selected, a confirmation window is displayed. Select the Confirm button the Y key for the ROP to confirm the selection or the Cancel button the N key for the ROP to cancel the selection. If this confirmation is not responded to within the 20 seconds, the confirmation window is removed without any action. G.2.1 Shutdown Purpose Provides the operator a way to properly shut down the ATM so that it can be powered off for hardware maintenance or replacement. Procedure Select Shutdown from the command list and confirm it. If a customer is not in session at the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like the following example screen After the system successfully shuts down the Global CAT ATM and the Windows XP operating system approximately 4555 seconds, the front screen will go blank. On rearservice systems, the ROP will also go blank. The systems processing engine will power off automatically. It is then safe to power off the ATMs peripheral devices. G.2.2 Reboot Purpose Provides the operator a way to properly reboot the ATM.

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Procedure Select Reboot from the command list and confirm it. If a customer is not in session at the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like this The front screen of the ATM will eventually show that the system is rebooting and the Windows XP operating system shutting down and then booting up. Eventually, the ROP will display the OutOfService screen for a few minutes until the Global CAT software starts loading. G.2.3 Diagnostics Purpose Provides the operator a way to start the Diebold Opteva diagnostic application. Procedure Select Diagnostics from the command list and confirm it. If a customer is not in session at

the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like the following example screen When the Diagnostics application is loaded, the application can be operated from Rearservice models at the small rear monitor or from the ATMs front screen on Frontservice models. On Rearservice models, the front display will show the OutOfService screen while Diagnostics is active. After the Diagnostics application is exited, the ROP will display the appropriate ATM state. See the Diebold vendors platform documentation for more information on diagnostic procedures. G.2.4 Front Logon Purpose Provides the operator a way to start the Local Operator Interface. Procedure Select Front Logon from the command list and confirm it. If a customer is not in session at the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like the following example screen There is a 20second delay on rearservice systems before the ATM displays the Front OI logon screen on the ATM front display screen. When it finally is displayed, the ROP will look like the following example screen On frontservice systems, the OutOfService screen will cover the OOP and soon be followed by the Local OI login screen.

Upon exit of Local OI, the OOP will again be visible and display the appropriate ATM state. After the operator has successfully logged on to Front OI, the ROP looks like the following example screen If the ATM rejects the command request, one of several possible messages is displayed, indicating the cause of the failed request. Possible causes for failure are FrontOI Command failed ATM is wrong state. FrontOI Command failed. FrontOI Command failed Remote OI already active. FrontOI Command failed already active. FrontOI Command failed Customer session init. Here is an example of what it looks like G.2.5 Touch Screen Calibration Purpose Provides the operator a way to start the Diebold Opteva Touch Screen calibration application. Procedure Select Calibrate Touch Screen from the command list and confirm it. If a customer is not in session at the time of the request, the front screen of the ATM will go to the OutOfService screen and the ROP will look like the following example screen When the Touch Screen calibration application is loaded, the application can be operated from the ATMs front screen on both front and rearservice models. At this point, the ROP will look like the following example screen After the Touch Screen calibration is performed, the application exits automatically and the TSCALIBRATE display will automatically return back to the appropriate ATM state. See the Diebold vendors platform documentation for more information on calibration of the Touch Screen. G.3 ROP and OOP Display States Each display state is designed to give an accurate representation of the ATM state at any point in time. All commands are available in the OutOfService state. G.3.3 Start This mode is displayed when a Start command has been issued to a Global CAT ATM after it has been in a STOPPED state. It is a transitional state and should not take more than 30 seconds or so to get to the OutOfService state.

The Start command is issued only from the Operator Interface Local or Remote and the INC. No commands are available in this state. G.3.4 Stopping This mode is displayed when a Stop, Shutdown, or Reboot command has been issued to a Global CAT ATM. It is a transitional state and should not take more than 30 seconds or so to get to the Stopped state. No commands are available in this state. G.3.5 Stopped This mode is displayed when the ATM has finished stopping after a Stop command has been issued to a Global CAT ATM. The ATM will remain in the Stopped state until it is either Started, Shutdown, or Rebooted. Diebold 10inch LCD rear operator panel with high resolution graphics offers Manual insert dip. Two 14yearold Canadians hacked a Bank of Montreal ATM after finding an operators manual online. Good chance it was a Diebold ATM. Default supervisor. Diebolds selfservice terminals include cash dispensers, cash recyclers, deposit automation, inbrand technology and more. Nautilus Hyosung 2700CE Series ATM Machine Operator Manual Rear Load. 3, Triton, FT5000, RL1600, RL2000, RL5000, RT2000. For a full list of equipment we service in your area. Middle East ATMs is the only dedicated ATM conference in this fastgrowing region. Martin Koffijberg, Director, EMEA Security Solutions Marketing, Diebold for any organisation to risk deployments based on historic, manual application life ATM operators, for both financial institutions

and independent ATM operators. We have a developing Diebold Opteva capability with test machines and the ability to repair, refurbish and test cash out devices picks, cassettes and presenters, displays, card readers, printers, power supplies, PC cores etc. Our customer base includes most of the major maintenance companies providing support for the leading financial institutions across Europe. We also repair infoterminals or kiosks used in banks to provide balances and bank statements VAT Reg GB 710 5916 55. Company Registration 4722278.

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Damage Control, which disseminated the information via a service called CrimeDex, didn’t say whether this shimmer was accompanied by a component to steal card PINs, such as a hidden camera or PIN pad overlay. A top vendor of POS skimmers ships devices that will print out “transaction approved” receipts, even though the machine is offline and is merely recording the customer’s card data and PIN for future fraudulent use. But this seller can make back his investment with just two sales, and judging from the volume of communications he receives from forum members, business is brisk. Below is a video he posted to youtube.com showing a hacked version of the vx510 printing out a fake transaction approval receipt. Their highend units have always done well for us. You can always get in touch with them anytime. Product Description Our company Guangzhou SM international trade CO., Ltd. was established in 2013, mainly supplying ATM parts in brands of NCR, Wincor, Diebold, GRG, OKI, Hitachi, etc. Meanwhile, we provide technology service and value add service. As an experienced ATM parts supplier in China, we make sure the best quality of the products. Committed to being a leading supplier of ATM parts, we take responsibility not only for sales but also for customer service which includes maintenance, repairment, consulting and OEMs. The professional team of sale and technology and the mature ERP supply line system are the basis for our qualified service. Please feel free to contact us anytime if its convenient for you. We are always ready to serve you.

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